

Frequently Asked Questions

1) When and where will the 2020 Automation Fair[®] At Home event take place?

- **DATE:** Automation Fair At Home will take place November 16-20, 2020.
- **LOCATION:** Automation Fair At Home will take place within an interactive digital environment – attendees can login from the comfort and safety of their own space and device. The online experience be available on-demand for six months until June 2021.
- **TIME ZONE:** Automation Fair At Home sessions and offerings are scheduled in **Central Time**.
- **EVENT HOURS:** Join us online Monday, November 16 – Thursday, November 19 from 8:00 a.m. – 7:00 p.m. Central, and on Friday, November 20 from 8:00 a.m. – 5:00 p.m. Central.

2) Do I need to register to attend Automation Fair At Home?

Yes. Registration is required to gain access to the event and for on-demand presentations, which will be available until June 2021. Please visit the [Automation Fair At Home website](#) to register.

3) Is there a cost to attend Automation Fair At Home?

There is no cost to attend the overall event. Hands-on labs cost \$99 per lab and will be limited to two per customer.

4) How do I login/access the event?

Beginning Friday, November 13, registered attendees will receive an email with their unique login link. The email will be from “Automation Fair” with the subject line: “Automation Fair At Home Final Confirmation and Login Information”.

For Hands-on labs, you will receive a separate email for each lab you registered to attend. These emails arrive within 24 hours prior to the lab start time and will contain your unique login link.

5) Is there a preferred browser to use for the best experience?

We recommend using Chrome or Firefox.

6) Will the virtual event be available on-demand after November?

Yes, the event will be available on-demand for six months until June 2021. This includes access to the virtual exhibit halls, sessions (DX Strategists, Product and Technology sessions, PSUG, and Industry Forums) and keynote presentations from Perspectives. Hands-on labs will not be available on-demand.

7) Will session presentation materials be available for download?

Yes, materials are available for download. They are accessible through each session – click on the session link and look for the “handouts” window.

Automation Fair[®] — AT HOME —

8) What types of sessions will be offered at Automation Fair At Home?

Automation Fair At Home will feature technical discussions, interactive labs and presentations, including the following. Click on the links to view the online session guide or the Automation Fair At Home webpages for more information.

- **NEW!** [DX Strategists](#) track
- [Forums](#) focused on the following industries: [automotive and tire](#), [chemical](#), [food and beverage](#), [life sciences](#), [metals](#), [mining](#), [OEM](#), [oil and gas](#), [power and energy](#), and [water wastewater](#)
- [Hands-on labs](#)
- **NEW!** [Perspectives](#) keynote presentations. View the Perspectives [daily agenda](#).
- **NEW!** [Process Solutions User Group](#) track, including ask the experts, customer sessions, hands-on labs, keynote presentations, and technical sessions
- [Product and technology sessions](#) presented by Rockwell Automation and members of the PartnerNetwork™
- **NEW!** Rockwell Automation [Bold Conversations](#) on Inclusion & Diversity

9) Do I have to register to attend specific sessions at Automation Fair At Home?

You do not have to register to attend sessions, except for the Hands-on labs. Due to capacity limits, registration is required to attend hands-on labs. Please note that the **hands-on labs are reserved for customers only**. Each customer may attend two labs.

10) How do I find my sessions during the event?

You may use the “week-at-a-glance” link in the main lobby to find you session or if you know your session code, type it into the search bar located at the top right of your screen.

Sessions are organized into six (6) sessions types and each has it’s own area in the event. You can find each of these areas or theaters linked in the orange banner on the left of the main lobby or in the top navigation. Please refer to your session code:

- KN## = Perspectives
- DX## = DX Strategists
- PT## = Product and Technology
- IF## = Industry Forum
- PR## = Process Solutions User Group
- BC## = Rockwell Automation Bold Conversations

Hands-on labs are being hosted on a separate platform. Please refer to your Hands-on labs email confirmation for information.

11) How do I register for Hands-on Labs?

Hands-on labs registration is no longer available.

12) Do I need specific equipment to participate in the hands-on labs?

Hands-on labs will be conducted via OnCourse (formerly known as Rockwell Automation Cloud Based Infrastructure or RAcbi). You will connect to remote hardware for any hardware-based sessions. You do not need any specific equipment to participate.

13) Are Professional Development Hour credits available?

Yes, product and technology sessions presented by Rockwell Automation and hands-on labs are eligible for Professional Development Hour credits. This also includes any product and technology sessions presented by Rockwell Automation accessed 'on-demand' from November 2020 through June 2021.

14) How do I access my Professional Development Hour credits?

Approximately 24 hours after you complete a session, your PDH credit certificate will be available in the My Profile link.

For Hands-on labs, you will receive instructions via email on how to access your PDH credits.

15) Will there be virtual exhibits?

Yes, over 65 companies will participate in the virtual exhibit halls. [See who is exhibiting](#) and preview the [New Products and Solutions](#) that will be showcased.

[The Rockwell Automation Experience](#) will feature virtual tours of the newly designed Digital Engineering Hall, Digital Thread Experience and the Product and Technology Showcase. Each location will feature multiple tour stops and tech experts on-hand to talk with you.

16) Who should I contact if I have additional questions?

Please reach out to the Automation Fair At Home team at automationfair@ra.rockwell.com.